

## HOUSING MANAGEMENT ADVISORY BOARD

### Report of the Head of Landlord Services

#### ITEM 10 WORK PROGRAMME AND MEETING DATES 2021/22 and 2022/23

##### Purpose of the Report

To enable the Board to agree its work programme. The current work programme, appended, sets out the position following the previous meeting of 12<sup>th</sup> January 2022 and subsequent discussion with the Head of Landlord Services and the Chair regarding additional items that require consideration by the Board.

The Board is also asked to agree meeting dates for the remainder of the 2021/22 Council Year and the 2022/23 Council Year, and to review the information it receives in the Performance Information Pack (which is sent out each meeting and considered following the formal meeting, if required).

##### Recommendations

1. To agree that the Board's work programme be updated in accordance with the decisions taken during consideration of this item and any further decisions taken during the course of the meeting.
2. That the Board reviews the information it wishes to receive in the Performance Information Pack, which is currently as follows:
  - Repairs
  - Gas Servicing
  - Rent Collection
  - Rent Arrears Percentage of Annual Rent Debit
  - Tenancy Management
  - Anti-social Behaviour
  - Supported Housing
  - Customer Satisfaction
  - Rent Arrears and Universal Credit

##### Reasons

1. To ensure that the information contained within the work programme is up to date.
2. A review of this matter has been requested by the Chair.

## HOUSING MANAGEMENT ADVISORY BOARD - WORK PROGRAMME

MEETING DATE/ FREQUENCY	ISSUE	INFORMATION REQUIRED/ INVITEES/ OFFICERS	NOTES
<b>SCHEDULED:</b>			
Every meeting	Work programme		To review the Board's work programme.
Every meeting	Questions from members of the Board		<p>Questions on matters within the remit of the Board (if any), for response at the meeting.</p> <p>Members will be asked in advance of the agenda being published for each meeting whether they have any such questions, for listing on the agenda.</p>
Every meeting	<b>EXEMPT</b> - Update on Future Arrangements for the Delivery of Planned Works, Voids, and Associated Works	Head of Landlord Services	<b>Exempt report</b>
Quarterly	Performance Information	Head of Landlord Services	<p>As Requested at the meeting of 14<sup>th</sup> July 2021</p> <p>See also HMAB minute 14.4, 9th November 2016. Also minutes from 4th February 2021.</p> <p>To enable the Board to ask questions, if any, on the performance information pack sent out with the agenda for the meeting.</p>
Annual	Budget Setting and Priorities for Next Year	Head of Landlord Services	To be considered every September with an update in January.

March 2022	Fencing Policy	Head of Landlord Services	Recheduled from November meeting to allow it to go to CHRF first.
March 2022	Sheltered Housing Review	Head of Strategic and Private Sector Housing	Requested at meeting on 10 <sup>th</sup> November 2021 Verbal Update
March 2022	STAR Survey	Head of Landlord Services	Scheduled by Board at meeting on 8 <sup>th</sup> September 2021
March 2022	Customer Engagement Strategy	Landlord Services Manager	
<b>TO BE SCHEDULED:</b>			
To be scheduled	Repair Guide	Head of Landlord Services	Requested at meeting on 12 <sup>th</sup> May 2021
To be scheduled	Housing Strategy	Head of Strategic and Private Sector Housing	Rescheduled from November Meeting
To be scheduled	Sheltered Housing Review	Head of Strategic and Private Sector Housing	Requested at meeting on 10 <sup>th</sup> November 2021 Written Report
To be scheduled	Asset Management Strategy: Investment Priorities.	Head of Landlord Services	Q2 2022/23
To be scheduled	Garages Review	Head of Landlord Services	Requested at meeting on 10 <sup>th</sup> November 2021
To be scheduled	Re-designation of Stock	Head of Strategic and Private Sector Housing	Requested at meeting on 10 <sup>th</sup> November 2021
To be scheduled	Approach to damp and mould	Head of Landlord Services	
To be scheduled	Service Provided Code of Conduct	Head of Landlord Services	Requested at meeting on 12 <sup>th</sup> May 2021

Notes:

1. All reports must include an explanatory list of any acronyms used.
2. \*Performance information pack will include (a) Repairs; (b) Gas Servicing; (c) Rent Collection; (d) Rent Arrears Percentage of the Annual Rent Debit; (e) Tenancy Management; (f) Anti-Social Behaviour; (g) Supported Housing; (h) Customer Satisfaction and (i) Rent Arrears and Universal Credit.